

Here are some FAQ's to help manage your Affinity Account.

If you have any technical questions about your Affinity Account, contact at. 1-855-703-2575.

Mon-Fri: 7am-7pm Pacific; Sat -Sun: 7am-3:30pm Pacific.

1. How do I update my payment information?

To update your payment information on a player's order, please follow the steps below.

(SINGLE PAYMENT)

1. Log in
2. Click **View Payments** under the player's name
3. Click **Edit Payment** for the correct season
4. Select a form of payment from the **Payment Method** drop-down
5. Click **Continue**
6. Enter the payment information
7. Click **Continue**

2. How do I update my username, password or email address?

To update your username, email or password, please follow the steps below.

1. Log in
2. Hover your mouse over **My Account** (located on the left)
3. Click **Update Account Info**
4. Enter your new information
5. Click **Save**

3. How do I upload a birth certificate?

To upload a player's birth certificate, please follow the steps below.

1. Log in
2. Click the **View Details** button under your player's name
3. Click **Certificates**
4. Click the icon labeled **Click to Upload BC**
5. Click **Choose File**
6. Select the image of your player's birth certificate
7. Click **Upload Image**

4. How do I upload a player's photo?

To upload a player's photo, please follow the steps below.

1. Log in
2. Click **Update Photo** under the player's name
3. Click **Choose File**
4. Select your player's photo
5. Click **Upload Image**